

### **Who should the public contact if they believe they have been over-charged or mis-charged for the H1N1 vaccine, antivirals and ancillary supplies?**

Refer to the Florida Attorney General's Office Price Gouging Hotline at 1-866-966-7226.

Additional information online -

<http://myfloridalegal.com/pages.nsf/0/308348F71208C29085256EED00604673?OpenDocument>

State and local partners may also report any such matters which come to their attention directly to the CDC by sending an email to the CDC H1N1 Vaccine Fraud mailbox at [H1N1FraudAbuse@cdc.gov](mailto:H1N1FraudAbuse@cdc.gov). The email should include their contact information as well as a detailed description of the situation including when it occurred.

Reportable fraud includes:

- Charging for the 2009 H1N1 monovalent influenza vaccine

**Note:** 2009 H1N1 influenza vaccine doses are provided at no cost to providers by the Federal government. Patients may not be charged for the vaccine or ancillary supplies. However, administration fees may be charged.

- Requesting an out-of-pocket fee directly from the patient that is above the maximum regional Medicare allowable charge.
- Selling 2009 H1N1 influenza vaccine or ancillary supplies provided by the Federal government
- Counterfeit vaccines
- Adulteration of vaccine
- Theft of vaccine
- Charging for antivirals

**Note:** Participating pharmacies of the Public Antiviral Stockpile Program received the public asset antiviral from the state's antiviral cache at no charge. These public asset antivirals are to be dispensed at no charge to patients who present valid prescriptions and specify they are unable to pay for antivirals. However, a dispensing fee may be assessed up to a maximum of \$10 per prescription by the dispensing pharmacy.

- Consumer fraud
- Marketing and advertising, often on websites or via the internet, including fraudulent product claims, bogus products, and implied endorsement by federal agencies (including use of federal government agency logos)
- Diversion, which includes situations where legitimate prescription drugs/vaccines are:
  1. Entered into illegal channels (i.e., black market, illegal Internet sales, sales without prescription, etc.) and/or
  2. Acquired or obtained by an illegal method (cargo/wholesale/manufacturer/ distributor theft, smuggling into the USA, illegal sale to unauthorized party without prescription, etc.).